

To Whom It May Concern,

Bifern Katanyu, have worked with me during the summer of 2018 and 2019 in the role of a volunteer teacher, and the coach of a volunteer teacher in a program called Summer School, organized by EdWINGS Education where I worked as a project manager. In her role, she taught middle school students from an underprivileged background in Bangkok during their semester break, improving students' academic performance alongside entrepreneurship skills. The following year, she was invited to participate in the same program as a coach for the new cohort of volunteer teachers.

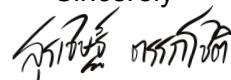
Bifern's presence during those 2 summers was a present to the team at EdWINGS. I worked directly with her as her teaching coach during the summer of 2018 and, although she started off performing very well as a learning facilitator, she still searched, found, and kept working on areas she could still improve upon. She was a very active listener to the students in her class, and to her peers during the planning session. She was hungry for feedback and was always eager to support other volunteer teachers. Her learning design was innovative, refreshing, and put the learning of the students at the heart of the plan. Moreover, her deep reflection had also driven me, her mentor, to relearn some aspects of teaching, which contributed to the improvement of the program in the following year.

As a result of her consistently outstanding performance, Bifern was at the top of the list of the program alumni whom we'd love to invite back to the program as a mentor for the new volunteer teachers. And her performance as a mentor was everything the management team at EdWINGS had hoped for. She found the balance between using positive reinforcement and constructive feedback to support the growth of the teachers in her team, moreover, Bifern, through her warm and gentle composure with 'always eager to help' energy, had been a safe space for everyone in the program (management team included).

Bifern is a person I'd trust, especially when it comes to overseeing the growth of another human being, which I believe to be a very complex and challenging task, as I strongly believe she has the patience, the skills, and the mindset that could meet, and rise above the standards.

I'd be happy to share with you more about my time working with Bifern so please don't hesitate to get in touch should you have any questions.

Sincerely



(Mr. Surachate Takachote)

Former Project Manager at EdWINGS Education  
and Management Team at Summer School